

PRIVACY POLICY

We at Tooley Asset Services Company LLC (& CCMU LLC) respect our visitors' rights to personal privacy. To that end, we collect, use and share information through our website only as disclosed in this Privacy Policy. This Privacy Policy describes what information we collect, how we collect it, and how and with whom we share it. This Policy also describes your choices and rights regarding our use, collection and sharing of your personal information. This Privacy Policy applies when you use our website and/or our services.

What information we collect and how we use it.

General usage data. You may browse our website anonymously. Any data collected (such as pages accessed, browser type and length of visit) provides usage information only and does not allow us to identify you. Such data is used only in the aggregate to help determine how much the site is accessed and to help improve our site. Our website does use cookies

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Personally identifiable data. We collect personally identifiable information about you only if you voluntarily provide it to us when emailing us, using one of our online forms, requesting information via a contact form, or applying for or maintaining rental housing or other service.

The specific types of data collected include: Name, address, phone number, and email address. If you are applying for a rental or maintaining a rental from us, we also collect, to the extent applicable, other information you voluntarily provide us, including current address, previous addresses, social security number, drivers' license and/or passport number, vehicle ownership, as well as any bank or credit account numbers or other identifiers that you provide.

We also collect employment information you provide, including company name, dates of employment and salary, along with necessary information concerning your application or maintenance of your rental.

We maintain all correspondence we have with you, from your initial contact with us, throughout your tenancy with us. If we do not end up renting from us, we may maintain your application and application information for future reference, in case you reapply for residency later on. Such additional information may or may not identify you personally.

How We Use Your Information. All information collected is used to communicate with you, to respond to your inquiries, to determine whether you qualify for rental at our properties or to provide services to you if you do rent with us.

We share your personally identifiable information with other organizations for commercial purposes. We use third party companies to help us investigate the information you provide us, including financial and background checks and verifications.

If you are a tenant, we may share your name, address, phone number and email address with vendors, including repair personnel and others, to enable them to contact you to provide you with their services.

Other than as set forth above, we have not sold or shared information with any third parties for at least the past 12 months.

Right to Opt-Out of the Sale of Personal Information. You have a right to request that we not sell or share your personal information. If you make such a request, we will not sell or share your personal information, except as outlined below.

We reserve the right to share your personal information if you are a current resident or if have some other continuing relationship with us. We need to maintain our ability to share your personal information under these circumstances so that we can continue to provide our services to you, to continue the business relationship we have with you, or respond to any questions regarding your residency, from you or from any other authorized person or entity.

There are other circumstances under which we will not be able to comply with your request. If we determine that deleting your information would be inappropriate for any reason, we will let you know, and also let you know the reason for our decision.

If you wish to request that we not share your personal information, email us at admin@liveatthelucky.com .

We do not allow other parties to collect personally identifiable information about your online activities from the use of our web site or service.

Changing personal information. You may change the personal information you have provided to us at any time by emailing the changes to inquiries@liveatthelucky.com or by calling our offices at 424-291-6580.

Verification of Requests. If you make any request to us regarding our use or maintenance of your personal information, we are required to verify that you are the source of the request. We will do that by asking that you input your user name and password (if you have one), or by providing your name, address, email address, phone number, and a government-issued photo identification.

If someone is making the request on your behalf, that person will have to demonstrate that they are your authorized agent, by providing their full legal name, a government-issued identification to verify the identity of your authorized agent, and proof of the source of your authorized agent's authority (e.g., Power of Attorney, conservatorship, your written instruction, etc.).

Non-Discrimination for the Exercise of a Consumer's Privacy Right. We will not discriminate against you for exercising any right you have under this privacy policy. We will not take any adverse action against you if you request information from us.

Changes to this Privacy Policy. We reserve the right to change this privacy policy. Any revisions will be posted on this web site. Your continued use of this web site will be subject to the then-current privacy policy.

Links. We have provided links to other third-party web sites for your convenience. Be aware that by choosing to visit any of those sites, your activities on such third-party websites will be governed by that site's privacy policy, not ours.

Effective Date. This Privacy Policy is effective April 15, 2020.